

Article 7 Appendix 3: Criteria of Penalties for Violations of this Act and the Regulations Governing Travel Agencies Committed by Travel Agencies and the Managers and Employees of Travel Agencies.

Item	Cause of Sanction	Sanctioning Agency	Legal Basis of Sanction	Range of Penalty	Penalty Criteria	
1.	Conducting travel agency business without a travel agency license.	Tourism Bureau	Article 26, Article 27 Paragraph 3, and Article 55 Paragraph 4 of this Act.	A fine of between 100,000 and 500,000 NT dollars and suspension of operation	Acting as agent for the sale (purchase) of foreign sea or air transportation tickets, soliciting customers for travel services, acting as agent for the handling of border exit, border entry, visa procedures or travel consulting services.	A fine of 100,000 NT dollars and suspension of operations
					Receiving tourists and arranging travel itineraries, board and lodging, and transportation.	A fine of 350,000 NT dollars and suspension of operations
2.	Conducting travel agency business without a travel agency license, and disseminating, broadcasting, or publishing travel commercials via advertising materials, publications, broadcasts, TV programs, Internet or other media	Tourism Bureau	Article 26, Article 27 Paragraph 3, and Article 55-1 of this Act	A fine of between 30,000 and 300,000 NT dollars.	A fine of 30,000 NT dollars.	
3.	A travel agency conducting business outside the authorized scope of its registration.	Tourism Bureau	Article 27 and Article 55 Paragraph 1 Subparagraph 2 of this Act.	A fine of between 30,000 and 150,000 NT dollars; and for severe violations, may	A category A of travel agency conducting the business of a general travel agency.	A fine of 30,000 NT dollars.

				revoke its business license.	A travel agency conducting non-travel agency business.	A fine of 90,000 NT dollars.
					A category B or category A travel agency conducting the business of a general travel agency.	A fine of 150,000 NT dollars.
					A travel agency undertaking the reception of tourists from Mainland China without permission from the Tourism Bureau.	A fine of 150,000 NT dollars.
					A serious violation.	Revocation of travel agency license.
4.	A foreign travel agency establishing a representative in the Republic of China without obtaining approval.	Tourism Bureau	Article 28 Paragraph 2 and Article 56 of this Act.	A fine of between 10,000 and 50,000 NT dollars imposed on the representative, and an order for the representative to cease conducting business.	Having obtained approval, but not having registered with the Ministry of Economic Affairs in accordance with the Company Act.	A fine of 10,000 NT dollars and an order for the representative to cease conducting business.
					Having applied for but not yet having received approval.	A fine of 30,000 NT dollars and an order for the representative to cease conducting business.
					Not having applied for approval.	A fine of 50,000 NT dollars and an order for the representative to cease conducting business.

5.	A foreign travel agency's representative established in the Republic of China engaging in external business.	Tourism Bureau	Article 28 Paragraph 2 and Article 55 Paragraph 4 of this Act.	A fine of between 90,000 and 450,000 NT dollars, and an order to stop doing business.	Acting as an agent for the sale (purchase) of sea or air transportation tickets, soliciting customers for travel services, and acting as an agent for the handling of border exit, border entry and visa procedures.	A fine of 90,000 NT dollars and an order to stop doing business.
					Providing travel consulting services, receiving tourists, and arranging travel itineraries, board and lodging, and transportation.	A fine of 300,000 NT dollars and an order to stop doing business.
6.	A travel agency failing to make a written contract with the customer when undertaking travel services for a tourist group or individual tourist.	Tourism Bureau	Article 29 Paragraph 1 and Article 55 Paragraph 2 Subparagraph 1 of this Act.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
7.	A travel agency failing to make full payment of guaranty money in accordance with applicable regulations, and still failing to pay within the deadline notified to it by the administrative authority.	Tourism Bureau	Article 30 Paragraph 3 of this Act.	Revocation of travel agency license.	Revocation of travel agency license.	

8.	A travel agency undertaking travel services for tourist groups or individual tourists, or undertaking the reception of tourist groups from overseas, Hong Kong, Macau or mainland China, without purchasing liability insurance in accordance with applicable regulations; or undertaking overseas or domestic travel services for tourists without purchasing contract performance insurance in accordance with applicable regulations.	Tourism Bureau	Article 31 Paragraphs 1 and 2, and Article 57 Paragraph 1 of this Act.	May immediately be ordered to stop undertaking overseas or domestic travel services for tourists, and required to arrange appropriate insurance within a deadline of 3 months.	Immediate order to stop undertaking overseas or domestic travel services for tourists, and required to arrange appropriate insurance within a deadline of 3 months.
9.	A travel agency undertaking travel services for tourist groups or individual tourists, or undertaking the reception of tourist groups from overseas, Hong Kong, Macau or mainland China, without purchasing liability insurance in accordance with applicable regulations; or undertaking overseas or domestic travel services for tourists without purchasing contract performance insurance in accordance with applicable regulations; and still failing to arrange appropriate insurance within a deadline of 3 months.	Tourism Bureau	Article 57 Paragraph 1 and Article 31 of this Act.	May revoke its travel agency license.	Revocation of travel agency license.

10.	A travel agency undertaking travel services for tourist groups or individual tourists, or undertaking the reception of tourist groups from overseas, Hong Kong, Macau or mainland China, without purchasing liability insurance in accordance with applicable regulations; or undertaking overseas or domestic travel services for tourists without purchasing contract performance insurance in accordance with applicable regulations; and violating an order to stop undertaking overseas and domestic travel services for tourists.	Tourism Bureau	Article 57 Paragraphs 1 and 2 of this Act.	May revoke its travel agency license.	Revocation of travel agency license.	
11.	A travel agency evading, obstructing or refusing examination of its operation and management by the competent authorities in accordance with applicable regulations.	Tourism Bureau	Article 37 Paragraph 2 and Article 54 Paragraph 3 of this Act.	A fine of between 30,000 and 150,000 NT dollars and penalties may be imposed in turn.	Evasion	A fine of 30,000 NT dollars and penalties may be imposed in turn.
					Obstruction	A fine of 60,000 NT dollars and penalties may be imposed in turn.
					Refusal	A fine of 90,000 NT dollars and penalties may be imposed in turn.

12.	A travel agency suspending business operation for more than one month without filing notification in accordance with applicable regulations, or failing to apply for filing of business resumption in accordance with applicable regulations within six months of the ending of the suspension.	Tourism Bureau	Article 42 paragraph 4 of this Act.	May revoke its travel agency license.	Revocation of its travel agency license.	
13.	A travel agency tarnishing national dignity, damaging national interest, violating good morals, or defrauding tourists.	Tourism Bureau	Article 53 Paragraph 1 of this Act.	A fine of between 30,000 and 150,000 NT dollars	Defrauding tourists	A fine of 30,000 NT dollars.
					Violating good morals	A fine of 90,000 NT dollars.
					Tarnishing national dignity or damaging national interest	A fine of 150,000 NT dollars.
14.	A travel agency tarnishing national dignity, damaging national interest, violating good morals, or defrauding tourists, with seriously exacerbating circumstance.	Tourism Bureau	Article 53 Paragraph 1 of this Act.	A fine no less than (including) NT\$150,000 but no more than NT\$500,000 and suspend all or part of operations for a given period or revocation of business license or home stay registration certificate.	Defraud tourists, with seriously exacerbating circumstances	A fine of 150,000 NT dollars, and suspend all or part of operations for a given period or revocation of business license or home stay registration certificate.
					Violate good morals, with seriously exacerbating circumstances	A fine of 300,000 NT dollars, and suspend all or part of operations for a given period or revocation of business license or home stay registration certificate.

					Tarnish national dignity or damage national interest, with seriously exacerbating circumstances	A fine of 500,000 NT dollars, and suspend all or part of operations for a given period or revocation of business license or home stay registration certificate.
15.	A travel agency tarnishing national dignity, damaging national interest, violating good morals, or defrauding tourists, and continuing to conduct business in beach of an order to partially or completely stop business for a certain period.	Tourism Bureau	Article 53 Paragraph 2 of this Act.	A fine no less than (including) NT\$150,000 and revocation of its business license and penalties may be imposed in turn..	A fine of NT\$500,000 and revocation of its business license and penalties will be imposed in turn.	
16.	Examination by the competent authorities of the operation and management of a travel agency revealing non-compliance with regulations.		Article 37 Paragraph 1 and Article 54 Paragraph 1 of this Act.	A fine of between 30,000 and 150,000 NT dollars; in serious cases, may also order to partially or completely stop business for a certain period; and for continuing to operate after being ordered to stop, revocation of business license.	Failure to rectify non-compliance with regulations by a specified deadline.	A fine of 30,000 NT dollars.
					A serious case of failure to rectify non-compliance with regulations by a specified deadline.	Order to partially or completely stop business for 3 months.
					Continuing to operate after being ordered to stop.	Revocation of travel agency license.
17.	A travel agency commencing business after approval of establishment but without having been issued a travel agency license and given a registration serial number.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 6 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	

18.	A branch company of a travel agency commencing business after approval of establishment but without having been issued a travel agency license and given a registration serial number.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 8 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
19.	Travel agencies that change their structures, names, types of business, capital amounts, representatives, members of board of directors or supervisors, or managers or merge with other travel agencies without submitting required documents and applying to the Tourism Bureau of the Ministry of Transportation and Communications within 15 days after the changes or mergers and registering the changes within the period specified in the Company Act and presenting related documents to renew travel agency licenses within two months and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 9 Paragraph 1 of the Regulations Governing Travel Agencies.	The Tourism Bureau may order such offenders to make corrections within a given period or impose fines no less than NT\$10,000 but no more than NT\$50,000 depending on the circumstances.	A fine of 10,000 NT dollars.

20.	Travel agencies that change their branch office addresses or managers without registering company changes and renewing their travel agency licenses according to related regulations or assign their shares or capital contributions without registering such transfers or changes and filing with the Tourism Bureau of the Ministry of Transportation and Communications for reference and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 9 Paragraph 2 and 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
21.	A general travel agency or category A travel agency establishing an overseas branch or subsidiary or cooperating with an overseas travel agency to conduct travel agency business overseas, and failing to file a record of this with the Tourism Bureau in accordance with the applicable regulations and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 10 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

22.	Travel agencies that appoint managers through procedures inconsistent with related regulations of hire managers on a part-time basis and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 13 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
23.	A travel agency failing to establish a fixed business office or sharing an office space with other profit-seeking enterprises without conspicuous partitioning	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 16 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
24.	A representative of a foreign travel agency being concurrently employed by a domestic travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 18 Paragraph 4 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
25.	A travel agency failing to commence business within one month after obtaining receipt of a travel agency license and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 19 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
26.	A travel agency putting up its signboard before obtaining receipt of a travel agency license.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 19 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

27.	A travel agency changing its address and failing to completely remove its signboard(s) at the original address before obtaining a replacement of its travel agency license and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 19 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
28.	A branch company of a travel agency putting up its signboard before obtaining receipt of a travel agency license.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 19 Paragraph 3 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
29.	A branch company of a travel agency changing its address and failing to completely remove its signboard(s) at the original address before obtaining a replacement of its travel agency license and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 19 Paragraph 3 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

30.	A travel agency failing before commencement of business to submit notification of the date of business commencement and a list of all employees to the Tourism Bureau and to the tourism authority of the special municipality, or a related organization mandated thereby, for filing and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 20 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
31.	A travel agency's list of employees not being consistent with its company payroll list and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 20 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
32.	A travel agency failing within the ten days to submit notification of a change in staff to the Tourism Bureau ,for filing and fail to make corrections within the period given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 20 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
33.	A travel agency failing to fill out and file a statement of its financial and business situation in accordance with applicable regulations and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 20 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

34.	A travel agency failing to file notification of suspension of business for more than one month or failing to file notification of resumption of business within fifteen days of the ending of the suspension period.	Tourism Bureau	Article 42 Paragraphs 1 to 3 and Article 55 Paragraph 2 Subparagraph 2 of this Act.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
35.	A travel agency engaging in business during an applied for period of business suspension without having applied to the Tourism Bureau to file for resumption of business.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 21 Paragraph 4 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
36.	A travel agency engaging in unfair competitive behavior by improper means.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 22 Paragraph 1 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
37.	A consolidated travel agency or Class-A travel agency receiving or guiding tourists from overseas, Hong Kong, Macau or mainland China and failing to assign or hire licensed foreign-language or Chinese-languages tour guides to conduct the tour guiding.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 23 Paragraph 1 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	Assigning or hiring travel agency personnel who do not possess tour guide licenses.	A fine of 10,000 NT dollars.
					Failing to assign, or assigning or hiring non-travel agency personnel. who do not possess tour guide licenses.	A fine of 30,000 NT dollars.
					Failing to assign or hire licensed foreign-language or Chinese-language tour guides.	A fine of 50,000 NT dollars.

38.	A general travel agency or category A travel agency receiving or guiding non-Chinese-speaking foreign tourists and assigning or hiring a Chinese-speaking tour guide to conduct tour guiding, or receiving or guiding foreign tourists who are speakers of a less commonly used language but assigning or hiring a Chinese-speaking tour guide without using an interpreter who speaks the less commonly used language to travel with the group	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 23 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Receiving or guiding foreign tourists who are not users of Chinese, and assigning or hiring a Chinese-language tour guide to conduct tour guiding.	A fine of 10,000 NT dollars.
					Receiving or guiding foreign tourists who are speakers of a less commonly used language but assigning or hiring a Chinese-speaking tour guide without using an interpreter who speaks the less commonly used language to travel with the group	A fine of 10,000 NT dollars.
39.	A general travel agency or category A travel agency permitting its assigned or hired tour guide to conduct tour guiding for an entity that is not a travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 23 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
40.	A travel agency failing to sign contracts with tour guides or tour managers that it assigns or hires to conduct the receiving or guiding of tourists the contract violate the provisions announced as prohibited by the Tourism Bureau.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 23-1 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Failing to sign a contract with such persons specifying remuneration.	A fine of 10,000 NT dollars.
					The contract violate the provisions announced as prohibited by the Tourism Bureau.	A fine of 10,000 NT dollars.
41.	A travel agency making	Tourism	Article 55	A fine of	Making up or	A fine of 10,000 NT

	up or substituting tour guide or tour manager remuneration with tips, shopping commission, or in other form.	Bureau	Paragraph 3 of this Act and Article 23-1 Paragraph 2 of the Regulations Governing Travel Agencies.	between 10,000 and 50,000 NT dollars.	substituting remuneration with tips, shopping commission, or in other form.	dollars.
42.	A travel agency arranging a group tour does not comply with applicable regulations in the particulars set out in the written tour services contract, and implements the contract without reporting it to and obtaining approval from the Tourism Bureau.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 24 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
43.	A travel agency arranging an individual tour does not comply with applicable regulations in the particulars set out in the written tour services contract, and implements the contract without reporting it to and obtaining approval from the Tourism Bureau.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 24 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
44.	A travel agency conducting travel business and failing to prepare travelers' delivery documents and payment receipts to be kept by both parties.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 25 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	

45.	A travel agency failing to keep custody of travel services contracts, traveler delivery documents and payment receipts for one year to be inspected when necessary	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 25 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
46.	A general travel agency, when arranging domestic or overseas package group tours, failing to prepare tour plans in advance specifying tour destinations, itinerary, means of transportation, accommodation, content of services, and charges to be paid by the travelers, and to print promotional documents before self-organizing the tour group or commissioning a category A or category B travel agency to solicit customers on its behalf.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 26 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
47.	A category A or category B travel agency soliciting business in the name of a general travel agency, or signing travel services contracts with customers in the name of a general travel agency, without having been so commissioned by the general travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 27 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

48.	A category A or category B travel agency soliciting business on behalf of a general travel agency, and failing to conclude a travel services contract with a customer in the name of the general travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 27 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
49.	A category A or category B travel agency soliciting business on behalf of a general travel agency, and concluding a travel services contract with a customer in the name of the general travel agency, but failing to co-sign the contract.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 27 Paragraph 2 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
50.	A travel agency self-conducting the formation of tour group services and transferring the conduct of these services to another travel agency without the written consent of the customers.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 28 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
51.	A travel agency, when taking assignment of travel services, failing to conclude a new travel services contract with the customers.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 28 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

52.	A category A or category B travel agency placing its promotional documents at another travel agency, and commissioning another travel agency to conduct marketing and customer solicitation on its behalf.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 28 Paragraph 3 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
53.	A travel agency, when operating a domestic tour, failing to assign designated personnel to accompany a tour group.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 29 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
54.	A travel agency placing an advertisement in a newspaper or magazine, on the Internet, or in other mass communication media, without clearly indicating its company name, category, and registration number and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 30 Paragraph 1 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
55.	A travel agency placing an advertisement in a newspaper or magazine, on the Internet, or in other	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 30 Paragraph 2 of	A fine of between 10,000 and 50,000 NT dollars.	The content of the advertisement is not consistent with the travel documents	A fine of 30,000 NT dollars.

	mass communication media, the content of which is not consistent with the travel documents or constitutes false advertising or exaggerates claims with falsified material so as to mislead the public in anyway.		the Regulations Governing Travel Agencies.		Price, quantity and quality of other important transactions of advertisement constitutes false advertising or to exaggerate claims with falsified material as to mislead the public in anyway.	A fine of 50,000 NT dollars.
56.	A travel agency using a service trademark to solicit customers without having applied for registration of the service trademark in accordance with applicable regulations, or without having reported it to the Tourism Bureau for filing and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 31 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
57.	A travel agency using a service trademark to solicit customers but failing to sign a contract with a customer in its company name and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the proviso to Article 31 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	

58.	A travel agency using a service trademark to solicit customers and having more than one service trademark and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 31 Paragraph 2 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
59.	A travel agency that intends to operate its businesses on the Internet, the homepage of its website, or a travel agency that goes through other internet platforms to sell its products and services, and a travel agency that goes through other internet platforms to sell its products and services, without accordance with applicable regulations to specifying the particulars, or without reporting these to the Tourism Bureau for filing and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 32 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	without accordance with applicable regulations to specifying the particulars and fail to make corrections within the period given by the competent authority	A fine of 10,000 NT dollars.
					Not reporting the particulars to the Tourism Bureau for filing and fail to make corrections within the period given by the competent authority	A fine of 10,000 NT dollars.
					Not in accordance with applicable regulations to specifying the particulars, and without reporting the particulars to the Tourism Bureau for filing	A fine of 30,000 NT dollars.
60.	A travel agency accepting online purchases from travel customers via the Internet without posting its travel services contract(s) on its website.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 33 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	

61.	A travel agency accepting online purchases from travel customers via the Internet, without truthfully informing customers of any restrictions on products and services as well as other matters concerning purchase confirmation procedures, contract termination or cancellation, and refunds, prior to receiving full or partial payment.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 33 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
62.	A travel agency, upon receiving payment for business transacted via the Internet, failing to provide a customer with a documentary receipt in accordance with applicable regulations.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 33 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
63.	A travel agency establishing a branch institution in a name other than that of a branch company, or allowing another party or a non-travel-service operator to operate travel business under its name.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 35 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.

64.	A general travel agency or category A travel agency operating the business of sending tour groups overseas and failing, prior to a tour group's departure, either to provide each participating tourist with written information concerning travel safety and explanation of other circumstances as necessary, or to organize a pre-departure orientation meeting.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 36 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
65.	A travel agency undertaking the business of sending tour groups overseas and failing to assign a qualified tour manager to accompany a group in accordance with applicable regulations.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 36 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Sending an unqualified person who is a travel agency worker	A fine of 30,000 NT dollars.
					Sending no one or sending an unqualified person who is not a travel agency worker	A fine of 50,000 NT dollars.
66.	A general travel agency or category A travel agency undertaking the business of sending tour groups overseas, and the assigned tour manager failing to accompany and serve the group throughout the tour.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 36 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	

67.	A general travel agency or category A travel agency undertaking the business of sending tour groups overseas (other than to mainland China, Hong Kong and Macau), and assigning or hiring a Chinese-language tour manager to lead the group.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 36 Paragraph 2 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
68.	A general travel agency or category A travel agency allowing a tour manager assigned or hired by it to engage in tour managing business for a non-travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 36 Paragraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
69.	A travel agency operating a tour business and speaking or behaving in a way detrimental to national interest.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
70.	A travel agency operating a tour business and its service personnel assigned to accompany the group leaving the group without authorization or arbitrarily disbanding the group during the tour.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
71.	A travel agency operating a tour business and failing to use amusement and accommodation facilities established by lawful operators in accordance with applicable regulations.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.

72.	A travel agency operating a tour business and failing to pay attention to protection of the safety of the tourists during the tour.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 4 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.	
73.	A travel agency operating a tour business and changing the tour itinerary without request from the tourists.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 5 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
74.	A travel agency operating a tour business and except when handling necessary matters for the tourists on a temporary basis, keeping passports and/or identification documents of the tourists for whatever reason without request from the tourists	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 6 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
75.	A travel agency operating a tour business and losing passports and/or identification documents of the tourists as a result of failing to exercise proper care in their safekeeping.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 7 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
76.	A travel agency organizing tours without using legal vehicles provided by legal businesses and	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 37	A fine of between 10,000 and 50,000 NT dollars.	Using a rental vehicle and picking up other passengers during the journey	A fine of 10,000 NT dollars.

	qualified drivers, leasing tour busses without signing leasing contracts or signing contracts with provisions that fail to comply with regulations announced by the Ministry of Transportation and Communications with regard to information to be included and not to be included in rental tour bus contracts or using a rental vehicle and picking up other passengers during the journey.		Subparagraph 8 of the Regulations Governing Travel Agencies.		Renting a tour bus without signing a rental contract or the contract signed carrying provisions that fail to comply with regulations announced by the Ministry of Transportation and Communications with regard to information to be included and not to be included in rental tour bus contracts	A fine of 10,000 NT dollars.
					Receiving and guiding tourists or organizing group tours failing to use lawfully operated vehicles for carriage of tourists, or failing to use qualified drivers	A fine of 50,000 NT dollars.
77.	A travel agency that operates the business of receiving and guiding tourists or organizing group tours, failing to conduct emergency escape demonstrations or fill out the Directorate General of Highways checklist form when using a tour bus as transportation vehicle	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 37 Subparagraph 9 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Failing to check and fill out the Directorate General of Highways checklist form	A fine of 10,000 NT dollars.
					Failing to check and fill out the Directorate General of Highways' checklist form and exhibiting serious neglect	A fine of 30,000 NT dollars.
					Failing to conduct emergency escape demonstration	A fine of 50,000 NT dollars.

78.	A travel agency operating a tour business and failing to make proper arrangements for the travel itinerary, thereby causing the tour bus to be driven in violation of motor transport industry management laws and regulations concerning overtime work.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 37 Subparagraph 10 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
79.	A general travel agency or category A travel agency organizing an overseas group tour for ROC nationals, and entrusting the group to be received or guided by a travel agency that has not been duly certified by the local government of the host country.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 38 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
80.	A general travel agency or category A travel agency organizing an overseas group tour for ROC nationals, and failing to secure a letter of commitment or guarantee documents from a foreign travel agency before commissioning it to receive or guide the group and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 38 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

81.	A travel agencies that operate tour groups in and outside the country or make travel arrangements for tour groups from other countries, Hong Kong, Macao or Chinese Mainland areas and when an emergency or accident occurs, failing to handle it in a swift and appropriate manner, to protect the rights and interests of the tourists, or failing to provide necessary assistance to family members of an injured tourist.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 39 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
82.	A travel agencies that operate tour groups in and outside the country or make travel arrangements for tour groups from other countries, Hong Kong, Macao or Chinese Mainland areas and when an emergency or accident occurs, failing to report it to the Tourism Bureau within 24 hours, and to report in accordance with the state of development and handling of the emergency or accident.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 39 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
83.	A general travel agency or category A travel agency, when handling border exit or entry and visa application procedures on behalf of a customer, failing to meticulously check the application documents and photographs of the applicant.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 41 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

84.	A general travel agency or category A travel agency, when handling border exit or entry and visa application procedures on behalf of a customer, failing to fill out application documents according to fact, or signing on behalf of the applicant.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 41 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
85.	A general travel agency or category A travel agency, when handling border exit or entry and visa application procedures on behalf of a customer, forging or altering a related document for the applicant.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 42 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.	
86.	A general travel agency or category A travel agency, when handling border exit or entry and visa application procedures on behalf of a customer, failing to entrust delivery of documents to designated document delivery personnel.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 43 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
87.	A general travel agency or category A travel agency lending an identification pass for designated document delivery personnel to be used by another travel agency or a non-travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 43 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Lending an identification pass for designated document delivery personnel to be used by another travel agency.	A fine of 10,000 NT dollars.
					Lending an identification pass for designated document delivery personnel to be used by a non-travel agency.	A fine of 50,000 NT dollars.

88.	A general travel agency or category A travel agency failing to apply to the Tourism Bureau, in accordance with applicable regulations, for the reissuance or replacement of an identification pass for designated document delivery personnel that has been damaged or lost and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 43 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
89.	A general travel agency or category A travel agency failing to conclude a commission contract when commissioning another travel agency to deliver documents on its behalf for the conduct of border exit or entry procedures for a travel customer and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 43 Paragraph 4 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
90.	A general travel agency or category A travel agency failing to exercise proper safekeeping of identification documents placed in its custody by a travel customer for the handling of border exit or entry or visa application procedures for the customer.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 44 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.

91.	A general travel agency or category A travel agency failing to return identification documents to a travel customer after completing the handling of border exit or entry or visa application procedures for the customer.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 44 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
92.	A general travel agency or category A travel agency failing to submit a written report and related documents to the Bureau of Consular Affairs under the Ministry of Foreign Affairs, a police agency, or the Tourism Bureau within 24 hours of losing a travel customer's identification documents.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 44 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
93.	A travel agency, when handling border exit or entry or visa application procedures for a travel customer, being clearly aware of the untruthfulness of the customer's certificates and documents, but still acting on his behalf.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
94.	A travel agency, having discovered a violation of Article 27 of the Regulations Governing Tour Guides by a tour guide in its employment, failing to expose the violation.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 2 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.

95.	A travel agency engaging in business with a foreign travel agency that has been disqualified by a related government agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 3 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
96.	A travel agency allowing the representative office of a foreign travel agency to be established in its company without completing due reporting and approval procedures.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 4 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
97.	A travel agency delivering or collecting documents for a non-travel agency.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 49 Subparagraph 5 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
98.	A travel agency using its business operation to engage in foreign exchange arbitrage or unauthorized currency exchange.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 6 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
99.	A travel agency commissioning a traveler to carry goods for profit.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 7 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.

100.	A travel agency arranging a tour activity that violates the law of the ROC or the host country.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 8 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
101.	A travel agencies that make travel arrangements without the consent of the tourists in concern.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 9 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.	
102.	A travel agencies that make arrangements for tourists to purchase objects at prices incompatible to the quality or force tourists to enter or remain in shops to make purchases.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 10 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 20,000 NT dollars.	
103.	A travel agency taking payment from a tourist for leaving the tour group during the tour, or demanding other extra undue charges.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 11 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
104.	A travel agency organizing an overseas tour group and taking the group overseas without having made appropriate arrangements for visas, airplane seats or accommodation as specified in the contract.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 12 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	Failing to make appropriate arrangements for accommodation as per the contract.	A fine of 10,000 NT dollars.
					Failing to make appropriate arrangements for airplane seats as per the contract.	A fine of 20,000 NT dollars.

					Failing to make appropriate arrangements for visas as per the contract; or failing to make appropriate arrangements for accommodation and airplane seats as per the contract.	A fine of 30,000 NT dollars.
					Failing to make appropriate arrangements for accommodation and visas as per the contract.	A fine of 40,000 NT dollars.
					Failing to make appropriate arrangements for airplane seats and visas as per the contract; or failing to make appropriate arrangements for accommodation, airplane seats and visas as per the contract.	A fine of 50,000 NT dollars.
105.	A travel agency violating the principle of good faith in business transaction.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 13 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.	
106.	A travel agency collecting payment or funds from non-specific persons under false pretenses when no tour is organized.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 14 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.	

107.	A travel agency failing to be present on the scheduled date for tour dispute settlement without justifiable reason after having been duly notified by the Tourism Bureau.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 15 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
108.	A travel agency selling an air ticket to a travel customer without inscribing the passenger's name on the ticket.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 16 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
109.	A travel agency selling travel itineraries but failing to indicate departure dates in the purchase documents	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 17 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.
110.	Failing to comply with administrative and supervisory rules set by the Tourism Bureau while operating travel business.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 49 Subparagraph 18 of the Regulations Governing Travel Agencies	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
111.	A travel agency commissioning a person who is not an employee of a travel enterprise to conduct travel business.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 52 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 30,000 NT dollars.

112.	A travel agencies that handles tour group or individual tourists, or receive tour groups from oversea countries, Hong Kong, Macau or Mainland Chinese areas without taking out liability insurance for the tourists and related service personnel as required by law.	Tourism Bureau	Article 55 Paragraph 3 of this Act and Article 53 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 50,000 NT dollars.
113.	A travel agency having been penalized by an order to suspend its business, failing to return all licenses and certificates issued by the Tourism Bureau on the starting day of the suspension and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the first sentence of Article 62 of the Regulations Governing Travel Agencies.	A fine of between 10,000 and 50,000 NT dollars.	A fine of 10,000 NT dollars.
114.	A travel agency having been penalized by an order to suspend its business, failing to apply for resumption of business in accordance with applicable regulations after the expiration of the period of suspension and failing to make corrections by a specified deadline given by the competent authority.	Tourism Bureau	Article 55 Paragraph 3 of this Act and the last sentence of Article 62 of the Regulations Governing Travel Agencies.	The Tourism Bureau may order such offenders to make corrections within a given period or impose fines no less than NT\$10,000 but no more than NT\$50,000 depending on the circumstances.	A fine of 10,000 NT dollars.

115.	A manager of a travel agency concurrently acting as a manager of another travel agency or concurrently conducting travel agency business on his own or another's behalf.	Tourism Bureau	Article 33 Paragraph 5 and Article 58 Paragraph 1 Subparagraph 1 of this Act.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A fine of 6,000 NT dollars.	
116.	An employee of a travel agency acting in a way that tarnishes national dignity, damages national interest, violates good morals, or defrauds tourists.	Tourism Bureau	Article 53 Paragraph 3 of this Act.	A fine of between 10,000 and 50,000 NT dollars.	Defrauding tourists.	A fine of 10,000 NT dollars.
					Violating good morals.	A fine of 30,000 NT dollars.
					Tarnishing national dignity or damaging national interest.	A fine of 50,000 NT dollars.
117.	An employee of a travel agency acting in a way that tarnishes national dignity, damages national interest, violates good morals, or defrauds tourist, with seriously exacerbating circumstance.	Tourism Bureau	Article 53 Paragraph 3 of this Act.	A fine of between 50,000 and 300,000 NT dollars.	Defrauding tourists, with seriously exacerbating circumstance.	A fine of 50,000 NT dollars.
					Violating good morals, with seriously exacerbating circumstance.	A fine of 150,000 NT dollars.
					Tarnishing national dignity or damaging national interest, with seriously exacerbating circumstance.	A fine of 300,000 NT dollars.
118.	A member of the service personnel of a travel agency, sent to accompany a tour group, speaking or behaving in a manner detrimental to the nation	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 1 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period .	Speaking or behaving in a manner detrimental to the nation.	A fine of 10,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.

119.	A member of the service personnel of a travel agency, sent to accompany a tour group, leaving the group without authorization or arbitrarily disbanding the group during the tour.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 2 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A member of the service personnel of a travel agency, sent to accompany a tour group, leaving the group without authorization or arbitrarily disbanding the group during the tour.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
120.	A member of the service personnel of a travel agency, sent to accompany a tour group, failing to use only those amusement and accommodation facilities established by a lawful operator in accordance with applicable laws and regulations.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 3 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Failing to use only those amusement and accommodation facilities established by a lawful operator in accordance with applicable laws and regulations.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
121.	A member of the service personnel of a travel agency, sent to accompany a tour group, failing to pay attention to protection of the safety of tourists during the tour.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 4 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period .	Failing to pay attention to protection of the safety of tourists.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
122.	A member of the service personnel of a travel agency, sent to accompany a tour group, changing the itinerary without prior request from the tourists	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 5 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Changing the itinerary without prior request from the tourists.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period

123.	A member of the service personnel of a travel agency, sent to accompany a tour group, keeping passports and identification documents of the tourists without prior request from the tourists.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 6 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Keeping passports and identification documents of the tourists without prior request from the tourists.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
124.	A member of the service personnel of a travel agency, sent to accompany a tour group, failing to exercise proper custody of the passports and identification documents of the tourists, resulting in the loss thereof.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 7 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Failing to exercise proper custody of the passports and identification documents of the tourists, resulting in the loss thereof.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
125.	Service personnel of a travel agency sent to accompany a tour group, causing the tour bus to take other passengers during the journey.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 8 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Causing the tour bus to take other passengers during the journey.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
126.	Service personnel of a travel agency, sent to accompany a tour group using a tour bus as transportation, failing to conduct emergency escape demonstration or fill out the Directorate General of Highways checklist form.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 9 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Failing to conduct emergency escape demonstration or fill out the Directorate General of Highways checklist form.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.

127.	Service personnel of a travel agency, sent to accompany a tour group, causing the tour bus to be driven in violation of motor transport industry management laws and regulations concerning overtime work.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 37 Subparagraph 10 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Causing the tour bus to be driven in violation of motor transport industry management laws and regulations concerning overtime work.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
128.	The business personnel of a travel agency failing to provide relevant reports and documents during a business inspection by a competent administrative authority, and failing to truthfully state the status of its business operations.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and the first sentence of Article 40 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Failing to provide relevant reports and documents during a business inspection by a competent administrative authority, and failing to truthfully state the status of its business operations.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
129.	The business personnel of a travel agency evading, obstructing or refusing a business inspection by a competent administrative authority.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and the last sentence of Article 40 Paragraph 2 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Evading	A fine of 3,000 NT dollars.
					Obstructing	A fine of 6,000 NT dollars.
					Refusing	A fine of 15,000 NT dollars.
130.	An employee of a travel agency, in handling border exit or entry or visa application procedures for a travel customer, forging or altering a related document for the applicant.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 42 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A fine of 15,000 NT dollars.	

131.	A person working in a travel agency refusing to accept professional training organized by the Tourism Bureau or the tourism authority of a special municipality.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 48 Paragraph 1 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Refusing to accept professional training organized by the Tourism Bureau or the tourism authority of a special municipality.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
132.	A person employed by a travel agency unauthorizedly lending an identification pass for designated document delivery personnel for use by another.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 2 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Unauthorizedly lending an identification pass for designated document delivery personnel for use by another.	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
133.	A person employed by a travel agency covering up for an unqualified tour manger to lead a tourist group on an overseas tour.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 4 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Covering up for an unqualified tour manger to lead a tourist group on an overseas tour.	A fine of 9,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
134.	A person employed by a travel agency covering up for an unqualified tour guide to receive or guide tourists visiting the ROC from overseas or mainland China.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 5 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Covering up for an unqualified tour guide to receive or guide tourists visiting the ROC from overseas or mainland China.	A fine of 9,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period

135.	A travel agency staff members who post travel product advertisements or publicity materials on the Internet	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 6 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A fine of 15,000 NT dollars.	
136.	A travel agency staff members who act on behalf of tourists and process immigration procedures or visa applications knowing that the identification documents are false	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and the last sentence of Article 49 Subparagraph 1 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A fine of 15,000 NT dollars.	
137.	A travel agency staff members who discover tour guides in violation of Article 27 of the Regulations Governing Tour Guides but do not report such violations	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and the last sentence of Article 49 Subparagraph 2 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	discovering tour guides in violation of Article 27 of the Regulations Governing Tour Guides but do not report such violations	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.

138.	An employee of a travel agency delivering or collecting documents for a non-travel agency without government authorization.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and the last sentence of Article 49 Subparagraph 5 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	A fine of 15,000 NT dollars.	
139.	An employee of a travel agency using business operation to engage in foreign exchange arbitrage or unauthorized currency exchange.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and Article 49 Subparagraph 6 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Using business operation to engage in foreign exchange arbitrage or unauthorized currency exchange.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
140.	An employee of a travel agency commissioning travelers to carry goods for profit.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and Article 49 Subparagraph 7 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Commissioning travelers to carry goods for profit.	A fine of 9,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
141.	An employee of a travel agency arranging a tour activity that violates the law of the ROC or the host	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50	A fine of between 3,000 and 15,000 NT dollars; in serious cases,	Arranging a tour activity that violates the law of the ROC or the host country.	A fine of 9,000 NT dollars.

	country.		Subparagraph 7 and Article 49 Subparagraph 8 of the Regulations Governing Travel Agencies.	may also order to stop conducting business for a specified period.	Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
142.	An employee of a travel agency arranging a tour program without the consent of the tourists.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and Article 49 Subparagraph 9 of the Regulations Governing Travel Agencies	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Arranging a tour program without the consent of the tourists.	A fine of 3,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.
143.	An employee of a travel agency arranging for tourists to buy goods at a price not commensurate with their quality or force tourists to enter or remain in shops to make purchases.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and Article 49 Subparagraph 10 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Arranging for tourists to buy goods at a price not commensurate with their quality	A fine of 6,000 NT dollars.
					Forcing tourists to enter or remain in shops to make purchases	A fine of 15,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars and may order to stop work for a specified period
144.	An employee of a travel agency demanding extra undue charges.	Tourism Bureau	Article 58 Paragraph 1 Subparagraph 2 of this Act and Article 50 Subparagraph 7 and Article 49 Subparagraph 11 of the Regulations Governing Travel Agencies.	A fine of between 3,000 and 15,000 NT dollars; in serious cases, may also order to stop conducting business for a specified period.	Demanding extra undue charges	A fine of 6,000 NT dollars.
					Serious case	A fine of 15,000 NT dollars.