

Article 6 Appendix 2:

Criteria of Penalties for Hotels and Their Employees in Violation of the Act and the Regulations for the Administration of Hotel Enterprises

Item	Cause of Sanction	Sanctioning Agency	Legal Basis of Sanction	Range of Penalty	Penalty Criteria	
1.	A hotel enterprise operating its business without a registration certificate	Special municipality or county (city) government	Paragraph 1 of Article 24 and Paragraph 5 of Article 55 of the Act	A fine no less than (including) NT\$100,000 but no more than NT\$500,000 plus shutdown by order	5 guest rooms or less	A fine of NT\$100,000 plus shutdown by order
					6-10 guest rooms	A fine of NT\$200,000 plus shutdown by order
					11-30 guest rooms	A fine of NT\$300,000 plus shutdown by order
					31-50 guest rooms	A fine of NT\$400,000 plus shutdown by order
					51 guest rooms or more	A fine of NT\$500,000 plus shutdown by order
					In the event a shutdown hotel enterprise continues to operate, a fine double the amount for the number of guest rooms may be imposed consecutively, but limited to NT\$500,000.	
2.	A hotel operator failing to purchase liability insurance and ordered to take insurance within one month but failing to comply when the given period expires	Special municipality or county (city) government	Paragraph 1 of Article 31 and Paragraph 3 of Article 57 of the Act Article 9 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$30,000 but no more than NT\$150,000 plus revoke its registration certificate.	50 guest rooms or less	A fine of NT\$30,000 and revocation of hotel enterprise registration certificate optional
					51-100 guest rooms	A fine of NT\$60,000 and revocation of hotel enterprise registration certificate optional
					101-150 guest rooms	A fine of NT\$90,000 and revocation of hotel enterprise registration certificate optional
					151-200 guest rooms	A fine of NT\$120,000 and revocation of hotel enterprise registration certificate optional
					201 guest rooms or more	A fine of NT\$150,000 and revocation of hotel enterprise registration certificate optional

3.	A hotel enterprise failing to comply with relevant regulations during regular or irregular inspections by the competent authority of tourism	Special municipality or county (city) government	Paragraph 1 of Article 37 and Paragraphs 1 and 2 of Article 54 of the Act Paragraph 1 of Article 29 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$30,000 but no more than NT\$150,000; suspension of all or part of its operations in the event of a serious violation; revocation of registration certificate in the event operations continue after suspension sanction; suspension of use of all or part of facilities or equipment failing to meet certain regulations and such defects are likely to endanger guests' safety before they are completely improved	Failing to meet certain regulations, and failing to make improvements within the given period Failing to meet certain regulations and such defects are likely to endanger guests' safety before they are completely improved Failing to meet certain regulations, failing to make improvements within the given period and the condition deemed serious Continues to operate after suspension sanction	A fine of NT\$30,000 A fine of NT\$90,000 and suspension of use of all or part of its facilities or equipment A fine of NT\$120,000 and suspend all or part of operations for a given period optional A fine of NT\$150,000 and revocation of hotel enterprise registration certificate
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4.	A hotel enterprise avoids, obstructs, or rejects an inspection by the competent authority of the management and business facilities; or does not offer necessary assistance	Special municipality or county (city) government	Paragraph 2 of Article 37 and Paragraph 3 of Article 54 of the Act Paragraph 2 of Article 30 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$30,000 but no more than NT\$150,000 and may be imposed consecutively	Avoids inspection by the competent authority, or does not provide necessary documents, materials, or objects instructed by the competent authority	A fine of NT\$30,000 and may be imposed consecutively
					Obstructs an inspection by the competent authority	A fine of NT\$60,000 and may be imposed consecutively
					Rejects an inspection by the competent authority	A fine of NT\$90,000 and may be imposed consecutively
5.	A hotel enterprise failing to return the designated hotel enterprise trade symbol after suspension or revocation sanction, or use of designated hotel enterprise trade symbol without approval from the competent authority	Special municipality or county (city) government	Paragraph 3 of Article 41 and Article 61 of the Act	A fine no less than (including) NT\$30,000 but no more than NT\$150,000, order the hotel enterprise to cease use, and remove the designated hotel enterprise trade symbol	Failing to return the designated hotel enterprise trade symbol	A fine of NT\$30,000, order the hotel enterprise to cease use, and remove the designated hotel enterprise trade symbol.
					Using the designated hotel enterprise trade symbol without approval from the competent authority	A fine of NT\$150,000, order the hotel enterprise to cease use, and remove the designated hotel enterprise trade symbol
6.	A hotel enterprise suspending operations for more than one month without notifying the competent authority; or failing to file to the competent authority for business resumption within	Special municipality or county (city) government	Paragraphs 1, 3 and 4 of Article 42 and Subparagraph 2 of Paragraph 2 of Article 55 of the Act	A fine no less than (including) NT\$10,000 but no more than NT\$50,000,	Suspending operations for more than one month without notifying the competent authority	A fine of NT\$10,000

	15 days after the suspension period expires; or failing to file for business resumption for more than six months after the suspension period expires			and revocation of hotel enterprise registration certificate optional	Failing to file to the competent authority for business resumption within 15 days after the suspension period expires	A fine of NT\$10,000
					Suspending operations for more than one month without notifying the competent authority, or failing to file to the competent authority for business resumption within 15 days after the suspension period expires; or failing to file for business resumption for more than six months after the suspension period expires	A fine of NT\$50,000 and revocation of hotel enterprise registration certificate optional
7.	A hotel enterprise that tarnishes national dignity, damages national interest, violates good morals, or	Special municipality or county (city)	Paragraph 1 of Article 53 of the Act	A fine no less than (including) NT\$30,000	Defraud tourists	A fine of NT\$30,000
					Violate good morals	A fine of NT\$60,000

	defrauds tourists	government		but no more than NT\$150,000; suspension of all or part of its operations for a given period or revocation of hotel enterprise registration certificate in the event of a serious violation	Tarnish national dignity or damage national interest	A fine of NT\$120,000
8.	A hotel enterprise that tarnishes national dignity, damages national interest, violates good morals, or defrauds tourists, with seriously exacerbating circumstance.	Special municipality or county (city) government	Paragraph 1 of Article 53 of the Act	A fine no less than (including) NT\$150,000 but no more than	Defraud tourists, with seriously exacerbating circumstances	A fine of NT\$150,000 and suspension of all or part of its operations, or revocation of hotel enterprise registration certificate
				NT\$500,000; suspension of all or part of its operations for a given period or	Violating social decency, with seriously exacerbating circumstances	A fine of NT\$300,000 and suspension of all or part of its operations, or revocation of hotel enterprise registration certificate
				revocation of hotel enterprise business license in the event	Tarnish national dignity or damage national interest, with seriously exacerbating circumstances	A fine of NT\$500,000 and suspension of all or part of its operations, or revocation of hotel enterprise registration certificate
					Continuing to operate after being penalized with an order to partially or completely stop operation and penalties. A fine of NT\$500,000 or more shall be imposed, and the hotel enterprise registration certificate shall be revoked, and penalties may be imposed in turn.	
9.	An employee of a hotel enterprise that tarnishes national dignity, damages national interest, violates	Special municipality or county (city)	Paragraph 3 of Article 53 of the Act	A fine no less than (including) NT\$10,000	Defraud tourists	A fine of NT\$10,000
					Violate good morals	A fine of NT\$30,000

	good morals, or defrauds tourists	government		but no more than NT\$50,000	Tarnish national dignity or damage national interest	A fine of NT\$50,000
10.	An employee of a hotel enterprise that tarnishes national dignity, damages national interest, violates good morals, or defrauds tourists, with seriously exacerbating circumstance.	Special municipality or county (city) government	Paragraph 3 of Article 53 of the Act	A fine no less than (including) NT\$50,000 but no more than NT\$300,000 depending on the seriously exacerbating circumstance.	Defraud tourists, with seriously exacerbating circumstance.	A fine of NT\$50,000
					Violate good morals, with seriously exacerbating circumstance.	A fine of NT\$150,000
					Tarnish national dignity or damage national interest, with seriously exacerbating circumstance.	A fine of NT\$300,000
11.	A hotel enterprise failing to have the following designated spaces on its business premises 1. Tourist reception area; 2. Guest rooms; 3. Bathrooms	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 6 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	No tourist reception area	A fine of NT\$30,000
					No guest room	A fine of NT\$30,000
					No bathroom	A fine of NT\$30,000
12.	A hotel enterprise failing to submit certifying documents of the purchased liability insurance policy covering the current year to the local competent authority	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 2 of Article 9 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	

13.	A hotel enterprise failing to display its designated trade symbol in a highly visible place on the exterior of the business premises	Special municipality or county (city) government	Article 41 and Paragraph 3 of Article 55 of the Act Paragraph 1 of Article 15 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000
14.	A hotel enterprise failing to use the designated trade symbol in the stipulated for and serial number	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 3 of Article 16 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$20,000
15.	A hotel enterprise failing to display the hotel registration certificate in a highly visible place in the lobby	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 18 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000
16.	A hotel enterprise releasing accommodation booking advertisements by means of advertising objects, publications, broadcasting, TV, electronic signals, internet or other media and so on, without specifying the number of its hotel enterprise registration certificate, also failing to make improvements within the given period.	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 18-1 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine no less than (including) NT\$10,000 but no more than NT\$50,000

17.	A hotel enterprise failing to apply for a change in registration with the local competent authority within 30 days after a change in any items, or for replacement or reissuance in the event of loss, destruction of or damage to the registration certificate	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 19 and Article 20 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
18.	A hotel enterprise failing to report the room rates for guest rooms or any changes in those rates to the local competent authority	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 1 of Article 21 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
19.	A hotel enterprise that charges for guest rooms higher than the fixed rates reported to the local competent authority	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 2 of Article 21 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Higher than the fixed rate by 20% or less	A fine of NT\$10,000
					Higher than the fixed rate by more than 20% but not exceeding 40%	A fine of NT\$30,000
					Higher than the fixed rate by 40% or more	A fine of NT\$50,000
20.	A hotel enterprise failing to display room rates, lodgment rules, and emergency maps in highly visible and brightly lighted places in the guest rooms	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 3 of Article 21 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Not displaying room rates	A fine of NT\$20,000
					Not displaying lodgment rules	A fine of NT\$20,000
					Not displaying emergency maps	A fine of NT\$40,000
21.	A hotel enterprise failing to reserve guest rooms in accordance with previously	Special municipality or county	Paragraph 3 of Article 55 of the Act Article	A fine no less than (including)	For lodgers who have paid a deposit	A fine of NT\$20,000

	agreed- upon terms for lodgers who have paid a deposit or made a confirmed booking	(city) government	22 of the Regulations for the Administration of Hotel Enterprises	NT\$10,000 but no more than NT\$50,000	For lodgers who made a confirmed booking	A fine of NT\$20,000
22.	A hotel enterprise failing to maintain lodger registration books to record information on lodgers in accordance with the regulations on a daily basis, or failing to keep the information on lodgers for a given period	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 23 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Failing to record information on lodgers in accordance with the regulations	A fine of NT\$10,000
					Failing to keep the information for the given period	A fine of NT\$10,000
23.	A hotel operator expanding the business premises beyond the area indicated on the registration certificate without approval	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 24 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Expanding its non-guest room business premises without approval	A fine of NT\$50,000
24.	A hotel enterprise expanding its business premises without approval	Special municipality or county (city) government	Paragraphs 7 of Article 55 of the Act	A fine no less than (including) NT\$50,000 but no more than NT\$250,000	Expansion of 12 guest rooms or less	A fine of NT\$50,000 plus shutdown of the expanded guest rooms by order.
					Expansion of 13-25 guest rooms	A fine of NT\$100,000 plus shutdown of the expanded guest rooms by order.
					Expansion of 26-40 guest rooms	A fine of NT\$150,000 plus shutdown of the expanded guest rooms by order.
					Expansion of 41-50 guest rooms	A fine of NT\$200,000 plus shutdown of the expanded guest rooms by order.
					Expansion of 51 guest rooms or more	A fine of NT\$250,000 plus shutdown of the expanded guest rooms by order.

25.	A hotel enterprise failing to properly handle suggestions from lodgers	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 1 of Paragraph 1 of Article 25 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
26.	A hotel enterprise failing to safekeep and handle possessions deposited or left behind by lodgers	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 2 of Paragraph 1 of Article 25 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Failing to safekeep possessions deposited by lodgers	A fine of NT\$20,000
					Failing to safekeep possessions left behind by lodgers	A fine of NT\$20,000
27.	Upon discovering an illness of a lodger, the hotel enterprise failing to assist in taking the lodger for medical treatment within 24 hours	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 3 of Paragraph 1 of Article 25 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
28.	A hotel enterprise pestering a lodger	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 1 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	

29.	A hotel enterprise imposing excessive charges on a lodger	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 2 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$20,000	
30.	A hotel enterprise forcing a lodger to purchase goods	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 3 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$30,000	
31.	A hotel enterprise mediates sexual services for the lodger	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Subparagraph 4 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$50,000	
32.	An employee of a hotel enterprise pestering a lodger	Special municipality or county (city) government	Subparagraph 2 of Paragraph 1 of Article 58 of the Act Subparagraph 1 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$3,000 but no more than NT\$15,000	Pestering a lodger	A fine of NT\$3,000
					Pestering a lodger and the condition deemed serious	A fine of NT\$15,000
33.	An employee of a hotel enterprise imposing excessive charges on a lodger	Special municipality or county (city) government	Subparagraph 2 of Paragraph 1 of Article 58 of the Act	A fine no less than (including) NT\$3,000 but	Imposing excessive charges on a lodger	A fine of NT\$4,000

		government	Subparagraph 2 of Article 26 of the Regulations for the Administration of Hotel Enterprises	no more than NT\$15,000	Imposing excessive charges on a lodger and the condition deemed serious	A fine of NT\$15,000
34.	An employee of a hotel enterprise forcing a lodger to purchase goods	Special municipality or county (city) government	Subparagraph 2 of Paragraph 1 of Article 58 of the Act Subparagraph 3 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$3,000 but no more than NT\$15,000	Forcing a lodger to purchase goods	A fine of NT\$5,000
					Forcing a lodger to purchase goods and the condition deemed serious	A fine of NT\$15,000
35.	An employee of a hotel enterprise mediates sexual services for the lodger	Special municipality or county (city) government	Subparagraph 2 of Paragraph 1 of Article 58 of the Act Subparagraph 4 of Article 26 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$3,000 but no more than NT\$15,000	Mediates sexual services for the lodger	A fine of NT\$10,000
					Mediates sexual services for the lodger and the condition deemed serious	A fine of NT\$15,000
36.	A hotel enterprise knowing any of the situations specified in Article 27 of the Regulations for Administration of Tourist Hotel Enterprises but taking no necessary action or not reporting to local police	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Article 27 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	Hotel guests gambling, disturbing public peace or order or being suspected of death or having potential attempt to commit suicide	A fine of NT\$10,000

					Hotel guests who carry guns/weapons or other prohibited goods or taking hazardous substances, or whose behavior may endanger public security, or who may be suspected of committing other crimes.	A fine of NT\$30,000
37.	A hotel operator failing to register the total number of guestrooms rented out, number of guestrooms utilized, occupancy ratio, number of lodgers and business revenue each month according to regulations and submit the statistical data to the local competent authority before the 20 th of the following month	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 1 of Article 27-1 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
38.	A hotel enterprise failing to submit statistical data to local competent authority, such as business expenditures, renovation and equipment expenditures and Fixed Assets Turnover for the latest six months, by the end of January and July each year.	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 1 of Article 27-1 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$30,000	

39.	An employee of a hotel enterprise avoids, obstructs, or rejects an inspection by the competent authority of the management and business facilities; or does not offer necessary assistance	Special municipality or county (city) government	Subparagraph 2 of Paragraph 1 of Article 58 of the Act Paragraph 2 of Article 30 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$3,000 but no more than NT\$15,000	Avoids inspection by the competent authority, or does not provide necessary documents, materials, or objects instructed by the competent authority	A fine of NT\$3,000
					Obstructs an inspection by the competent authority	A fine of NT\$6,000
					Rejects an inspection by the competent authority	A fine of NT\$9,000
40.	A hotel enterprise failing to place its rating symbol issued by the competent authority in a clearly visible place in its entrance lobby	Special municipality or county (city) government	Paragraph 3 of Article 55 of the Act Paragraph 4 of Article 31 of the Regulations for the Administration of Hotel Enterprises	A fine no less than (including) NT\$10,000 but no more than NT\$50,000	A fine of NT\$10,000	
41.	Operating a hotel enterprise without having obtained a hotel enterprise license, and disseminating, radio or publishing information about its operation by means of advertisement, publication, broadcast, television, electronic signal, Internet, or other media.	Special municipality or county (city) government	Article 55-1 of this Act	A fine no less than (including) NT\$30,000 but no more than NT\$300,000	A fine of NT\$30,000	
					In the event a hotel enterprise continues to publishes such information after being fined, a fine double the amount may be imposed consecutively, but limited to NT\$300,000.	